



AGCO | Alcohol and Gaming  
Commission of Ontario

# iAGCO Online Services

In 2017, the Alcohol and Gaming Commission of Ontario (AGCO) began rolling out online services as part of ongoing efforts to provide a modern, quality service experience to our customers.

Our Web-based portal, called **iAGCO**, is available from our website at [www.agco.ca/iAGCO](http://www.agco.ca/iAGCO).

## Spring 2017 - Now online!

### PHASE 1

Special Occasion Permits

Liquor Manufacturers

## Winter 2018 - Now online!

### PHASE 2

Liquor Sales Licences

Public Inquiries & Complaints

All other Liquor Licences  
(e.g. grocery stores, licensed  
representatives, Ferment on Premise,  
Liquor Delivery Service)

## Fall 2018

### PHASE 3

Lottery Sellers

Gaming Assistants

Gaming Operators and  
Suppliers

## Winter 2019/2020

### PHASE 4

Horse Racing Licences

Charitable Gaming Licences

Electronic Gaming  
Equipment

Once online services are fully deployed, all those who are regulated by the AGCO will be able to apply for and manage their licences, registrations and permits anytime, from anywhere. Ontarians will also be able to submit liquor, gaming and horse racing-related inquiries and complaints online. Projected timelines are subject to change.

For more information, visit us online [www.agco.ca](http://www.agco.ca) or call (416) 326-8700 or toll free 1 (800) 522-2876