

How to Renew your Horse Racing-related Licences

Horse racing licensees are required to renew their licence online through the iAGCO portal at www.agco.ca/iAGCO.

Be sure to renew your licences well before the expiry date to ensure you are in good standing before your next race date.

- **Individual Horseperson** licences (e.g. Owner, Trainer, Groom) expire on your birthday
- **Stable and Partnerships** licences expire one year from date of issue

You can check the status and expiry date of a licence anytime by going to www.agco.ca/iagco and scrolling down to “Search For Licences / Permits / Authorizations / Registrations”

How to Renew a Licence

Licences may be renewed up to 5 years after their expiry date. Do not select “New Application”

If you have not yet set up an iAGCO Account

- Your online Access Code will be included in the renewal letter mailed to you 60 days before your licence is set to expire
- Go to www.agco.ca/iAGCO and create an account
- For information on using iAGCO for the first time, visit Getting Started with iAGCO at www.agco.ca/horse-racing/guides/chapter-2-getting-started-iagco

If you have already set up an iAGCO Account

- Log into your account, scroll down to see your licences, then click the green “Renew” button which will appear 60 days before your licence is set to expire.

NOTE:

- If you have already set up an iAGCO Account but did not put in your access code you will not see the “Renew” button. In this case, please call Customer Service for your code: 1-800-522-2876.
- To avoid having multiple accounts, you may add multiple access codes to your main account (if for example you also have a stable or partnership). To do this go to “My Profile”

Need Help?



AGCO Customer Service

Monday to Friday
8:30 a.m. to 5:00 p.m.
(Eastern Standard Time)
General telephone: 416-326-8700
Toll free in Ontario: 1-800-522-2876



AGCO Website

For more information including HowTo videos, visit the Helpful Resources section of the iAGCO Information page at www.agco.ca/iagco-information



Email a Licensing Agent
racinglicensing@agco.ca



In Person Assistance

Licensing Agents are available on live race days at open racetracks. For an up-to-date schedule, go to www.agco.ca/agco-licensing-office-hours